



DGL SOLUTIONS
YOUR PRACTICE MADE PERFECT

Data Hosting Solution from DGL

Introducing an exciting new and flexible service from DGL that gives you secure access to your Practice Manager data from anywhere in the world with internet access.....

It's called "hosting" and as the name suggests, DGL "host" both your data and your Practice Manager program on our secure servers, replacing the traditional restricted model of locally stored data/programs with a professionally managed solution that provides an unparalleled level of flexibility, access and many real cost savings. Launched in 2006, DGL's Hosting service has proved to be a huge success and now is our most popular service to both new and existing customers.

Need live access to your data at anytime, anywhere? –

DGL can harnesses the power and availability of the internet to provide you with secure live access to your Practice Manager software from almost any system with Internet access *wherever* you are and *whenever* you want. Great for holiday or maternity cover, users can work from home or have access from multiple clinics etc.

Share live information –

Diaries, Notes, Clinical details, Letters, etc., can all be shared by multiple users and updated live wherever they are in the world giving you complete control and access whenever you need it.

Professional IT help on hand –

As part of our Hosted Solution, DGL maintain all areas of the server looking after all the technical aspects, upgrades, licensing, virus protection and backups! All our customers have to do is to use and benefit from Practice Manager!

Digital Dictation from anywhere –

you can use Practice Manager's digital dictation services live from any internet enabled PC, abroad, on holiday, at occasional clinics - your voice files are then available to your secretary for transcription (only available on Windows PCs).

Scalability - Add additional users without having to invest in expensive hardware infrastructure or having to transfer data from one PC to another.

Reduced ongoing maintenance costs - No need for your own dedicated server, specialist security, expensive hardware or operating system maintenance as this is all managed by DGL.

Need access from a Mac? Not a problem! –

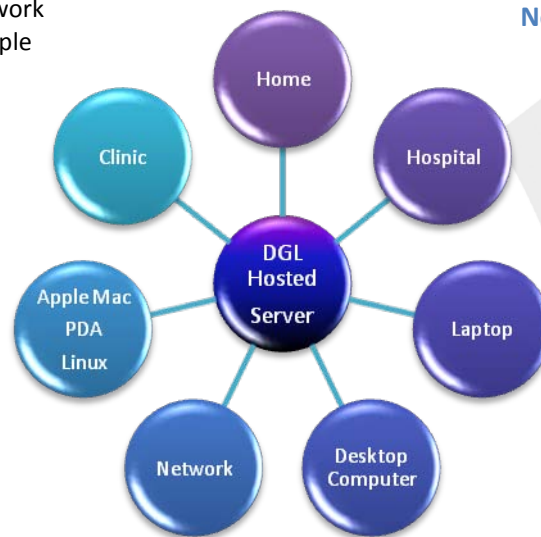
You can now access Practice Manager from a Mac, Pocket PC, Laptop, Desktop, or Linux based system as long as you have an internet connection.

Low cost of ownership –

All that is required to access Practice Manager is an internet connection and subscription to DGL's hosted service, thereby prolonging the life of existing computer systems with DGL's server doing all the hard work and processing!

No third party licensing costs or upgrades as all licences are supplied by DGL (For software hosted on DGL's Servers including MS Word, Virus protection software etc.).

Data security – Customers access the software over the internet using a secure key fob (incorporating RSA patented time synchronisation technology as used by many banks and large corporate organisations). In fact DGL's hosted solutions are more secure than your own PC or laptop with backups, firewalls etc all configured and managed by DGL's professional support team.



If you would like to discuss this service further and get a detailed personal quotation,
Please contact DGL Sales on **08450 664 600**



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Frequently Asked Questions

What security measures are in place to protect my data?

The Hosted Servers are protected by hardware firewalls followed by an additional software firewalls.

To gain entry onto the Server, you must know a valid username, a six-digit "Passcode" (which changes every 60 seconds) and a "Password". All three items have to match up to each other

Once access to the server has been granted, only data belonging to that specific user is accessible.

Even if someone else was lax with their security and gave away their username and password, the chances of guessing the correct passcode is 1,000,000 to 1! Additionally after 5 attempts the account is automatically locked.



"DGL use the latest RSA technology to ensure secure access to data"

What happens if my internet connection drops?

If your internet connection is interrupted for any reason, the current Practice Manager "session" will be frozen exactly as it is until you are able to re-connect.

Once you re-connect (and you have re-entered your username, passcode and password) will be able to carry on exactly where you left off.

Do I need to backup Practice Manager if I am on the Hosted Server?

No, backup is automatic and performed by DGL on a daily basis onto specialized backup drives on a rota basis. Additional backups are taken across multiple servers both on and off site.

Can I still use my local printer and scanner?

Yes, DGL supply software tools that allow local printing and scanning to the vast majority of printers and scanners (Scanning is only available on Windows PCs)

Will my old Windows 95/98 computer work with the hosted server?

Yes, as long as you have a good internet connection the speed of your PC is not important, saving you time and money by extending the working life of PCs and workstations.

Does the server support digital dictation & transcription?

Yes – using DGL's dictation feature you can dictate from anywhere in the world and that dictation is then ready for transcription by the secretary virtually instantaneously! (PC only)

Can I copy files from a floppy disk or USB storage device to the Hosted Server?

Yes. You can read and write to any storage drive on your local computer, including floppy disks, hard-drives, USB memory sticks, etc.

Other than Practice Manager, what other software can I access on the Hosted Server?

Practice Manager and Microsoft Word are provided for your use. Some other programs that Practice Manager can integrate with, such as Microsoft Excel and Adobe Acrobat Reader are also made

available, but only when accessed through Practice Manager.

Do I still need a separate Practice Manager Support contract?

Yes – the hosted service is an additional and separate service to your annual support contract.

Can I switch between working on the Hosted Server and my local computer?

Yes, you can switch between viewing the Hosted Server and you local computer simply by minimizing the hosted window.

Do I need to load updates?

No, DGL do all the maintenance and updates for you - including Windows, Office, Security, Antivirus protection and of course, Practice Manager!

It's a bit like having a professional IT person on hand every day to look after all your routine IT requirements.

How much does it cost?

There is an initial fee to collect and upload your Practice Manager data to the server. This fee will depend on collection requirements.

An RSA Security Fob will be required for each user and are available for £150.00 exc. VAT, They will need to be renewed every three years.

The hosted service is available on a monthly subscription by direct debit for only £30.00 exc. VAT per user.

**Need to know more..?
Contact DGL Sales on**

08450 664 600